

Happy Holidays, Wine Club Members!

What's New...

MEET BRIT!

In September, we welcomed a new Tasting Room Manager, Brittany May. She holds a Bachelor of Science degree from Temple University's School of Tourism and Hospitality Management and comes to us with 5 years of management experience with Marriott Corporation. Her priority is providing the best possible customer service, especially to you, our valued Wine Club members. Please make sure to say "hi" to Brit when you come to pick up your December selection.

CONTACT FREE ORDERING

Beginning this month, Crossing Vineyards will be rolling out a new contact free ordering system. On your next visit, you will see QR codes on the tables in the Garden Room, Bar and Lounge. Just hold your camera over the code (no need to snap a picture), and it will take you to the Online Menu. You can order and pay for your drinks all at the same time. And don't forget to enter your member discount code for wine bottle purchases (WINECLUB20). It's as easy as 1-2-3!

NEW PHONE SYSTEM

To serve you better, Crossing Vineyards installed a new phone system this fall. Due to the COVID 19 epidemic, the number of customer questions about compliance became so overwhelming, we had to get creative! Now, when your phone call is answered by the auto-attendant, you will be asked to email your question. Your message comes to the Support mailbox immediately, and we respond as quickly as we can, usually within 24 hours. As a special accommodation for Wine Club members, we are providing below the extension numbers of the Crossing staff members who might be able to help you even more quickly: **Tasting Room: 8019; Tom Sr: 8010; Chris: 8018; Eric: 8026; Events: 8027**

Don't Miss...

MERRY AND BRIGHT A DECEMBER TO REMEMBER

BUCKS COUNTY WINE TRAILS "LIGHT UP THE VINES" SATURDAY, DECEMBER 5, 6-9PM

Your "presents" is requested at Crossing Vineyards for a festive kickoff to the holiday season! Bring friends and gather 'round outside as we light up the vines at 6pm. Then stay for carolers and samples of hot mulled wine and complimentary cookies in our heated outdoor tent. Drinks and light bites available for purchase. But wait...there's more! (This one will sleigh you...) The "Big Guy" himself will be making an appearance; so, be sure you're on the "nice" list! No reservations necessary.

AFTER HOURS "HOLIDAY EDITION" (WE ARE OPEN LATE!) SATURDAYS EVENINGS IN DECEMBER, EXTENDED HOURS TIL 9PM

Enjoy live acoustic music starting at 6pm in our heated outdoor tent. Sip on a festive holiday beverage while you take in the lights of the vineyard. Hot, fresh slices of pizza are available for purchase after 6pm. No outside food or beverages, please. For groups of 7 or more, contact us in advance at events@crossingvineyards.com.

HOLIDAY PERKS

For Wine Club Members Only and just in time for the holidays...

Riedel Glassware: **Buy One, Get One Free!** (December 1-31, 2020). Grab some beautiful glasses when you come to pick up your Winter Selection.

And of Course...

COMPLIMENTARY TASTINGS

Your membership entitles you to unlimited complimentary Classic Tastings at the winery for the member and up to three guests during normal business hours.

Thank you for being a Crossing Vineyards' Wine Club member. We appreciate your business and wish you and your family health and happiness in 2021.

All the Best,

The Carroll Family,
Tom, Chris and Tom Jr.

The
Wine Club
at Crossing Vineyards

